



# Instructions & User Manual

Personal Massager Model HV-360

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# **A IMPORTANT INFORMATION**

 Please read and follow the "IMPORTANT SAFETY INSTRUCTIONS" below before using the product.

 After reading, please save or keep this manual in safe location and review it when necessary.

 $\triangle$ 

- The product is for household use only and is not intended to address or treat any medical condition.
- Please do not use it for any other purpose. Improper usage may cause serious accidents.
- Please charge the product before first use.

# **A IMPORTANT SAFETY INSTRUCTIONS**

**Signal Word Definitions and Meanings** 

 The definitions of the signal words used in this manual are separated into 4 levels according to the degree of danger (or level risk) as outlined below.

<Signal Word> <Meaning>

# ▲ DANGER Indicates a hazardous situation which, if not avoided, will result in death or serious injury. ▲ WARNING Indicates a hazardous situation which, if not avoided could result in death or serious injury. ▲ CAUTION Indicates a hazardous situation which, if not avoided could result in minor or moderate injury. NOTICE Other Consideration

 When using an electrical appliance, basic precautions should always be followed, including the following: Read all instructions before using the product.

# **DANGER**

To reduce the risk of electric shocks, burns, fire or injury:

 Be extremely careful never to expose the product to any liquid other than water (e.g., body fluids, lubricants, cleaners, etc.). Serious injury may occur if fluid enters into the product.

2. For external use only. Do not insert into any body cavity.

Always unplug the product from the outlet immediately after the charge completion and before cleaning.

Never wash the charging adapter. Do not expose the charging adapter to water.

When charging, wipe off any water droplets from the product and dry it before charging.

Do not reach for the product being charged that has fallen into water. Pull the charging adapter out of an outlet immediately.

Do not charge in places where they will be exposed to water, such as while bathing, showering, or washing.

Do not place or store the product being charged and the charging adapter where it can fall or be pulled into a tub or sink.

Do not place the product being charged and the charging adapter in or drop into water or other liquid. Do not reach for an appliance that has fallen into water when charging. Unplug immediately.

10.Do not wash the product with boiling water.

11.Do not modify or dismantle the lithium-ion battery.

12. Never operate the product if it has a damaged cord or plug, if it is not working properly, if it has been dropped the charging adapter or damaged, or dropped into water. Immediately contact the distributor to request information about warranty replacement-www.magicwandoriginal.com/warranty

# **△ WARNING**

To reduce the risk of burns, fire, electric shock, or injury to persons. Before using the product, consider if it is safe for you:

1. The following persons should consult a doctor before use.

Persons with self-contained medical electric devices such as pacemaker.

· Persons with malignancy.

Persons who have heart conditions.

· Women who are/or may be pregnant or have recently given birth.

- Persons who are perpetually disabled by advanced peripheral circulatory disturbance caused by, for instance, diabetes.
- · Persons who have skin wounds or who have extreme skin sensitivity.

· Persons who require bed rest.

- Persons who have a body temperature higher than 38 ℃(100.4 °F), suffering from acute inflammation, malaise, chill and/or blood pressure change.
- Persons who have osteoporosis or acute pain, e.g., from spine fracture, sprain and/or muscle strain.

# **A WARNING**

- · Persons who have a hernia of intervertebral disk.
- · Persons who have deformed spine.
- · Persons who are undergoing medical treatment.
- 2. Persons who have been told by a doctor to avoid massage should not use the product.

(Example: thrombosis, massive aneurism, acute varietal hemorrhage, various dermatitis and infection of skin including subcutis inflammation etc.)

- 3. Persons who are unable to operate the product by themselves should not use the product.
- 4. For adult use only. Keep the product out of reach of children.

Before using the product, please note:

- Close supervision is necessary when the product is used by, on, or near children or individuals needing additional assistance.
- 2. Use the product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer. Do not disassemble the product: there are no serviceable parts inside. Doing so may cause injury and/or electric shock.
- 3. Never use the product on head, face, chest, stomach and osseous part (i.e. elbow, knee etc.). This may cause injury.
- 4. Do not use excessive force when applying to the body. This may cause damage to skin and muscle.
- 5. Never place in or near fire or overheat the product. This may cause the lithium-ion battery to burst or catch fire.
- Never use the product near a source of heat, such as heater. Never use while smoking. This may cause a fire.
- 7. Do not use the product under a blanket or pillow. This may create excessive heat and may cause fire, electric shock, or injury.
- 8. Never drop the product or subject it to impact. This may cause a short circuit or electric shock.
- Do not sit or lie on the product. Do not place a heavy item on top of the product. This may damage the product and/or cause injury.
- 10.Use only 100-240V AC for power supply. Use of other power supplies creates risk of damage or electric shock.
- 11. Never modify or repair the product. This may cause lithium-ion battery leakage and fire. Contact the distributor for assistance with warranty.
- 12. Never operate the product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped the charging adapter into water, discontinue use and contact the distributor.
- 13. Keep the cord away from heated surfaces.
- 14.Do not carry the product by cord or use cord as a handle. This may cause damage.
- 15.Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 16.Do not touch the silicone vibrating head with sharp objects.

# AWARNING

17.Do not use outdoors.

18. Absolutely never clean the product with water while charging. This may cause short circuit and electric shock.

19. Never allow liquid to collect on or near the charging adapter and

charging port. This may cause damage.

20.Never charge or leave the product being charged in a place where water is splashed such as a bathroom, nor in a place with high humidity. This may cause short circuit.

21. Never connect or disconnect the charging adapter to/from the outlet with wet hands. This may cause short circuit and electric shock.

22. Keep long hair away from the product while in use.

23.Do not use the product in close proximity to loose clothing or jewelry.

- 24. When using the product in the bathtub, be careful of health hazards caused by sudden changes in blood pressure. Take precautions such as lowering the temperature of the water, not bathing for long periods of time, eliminating temperature differences in the surrounding area, and getting up slowly.
- 25.An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.

Before using the product, please read this:

Failure to observe these instructions could result in electric shock, fire or short circuit of the product.

1. Never allow charging adapter to short circuit by contact with metals.

2. Never use cord or charging adapter if they are damaged or if the plug doesn't appear to fit snugly in the outlet.

Never damage the cord; do not unnecessarily bend, pull, twist, bind, place a heavy object on it, pinch, or wind around the charging adapter, etc.

4. Use only the charging adapter included with the product.

5. Never use the included charging adapter with other products.

6. Do not pull out the charging adapter by the cord.

7. Regularly remove dust from the charging adapter using a dry cloth.

8. If any problem occurs, stop using the product immediately, turn it off and remove the charging adapter from the outlet.

9. Never remove the lithium-ion battery except for disposal(recycling).

10. Never modify the lithium-ion battery for replacing.

- →At the end of lithium-ion battery life cycle, stop using the product. Replacing the lithium-ion battery may cause fire or electric shock.
- 11.If the lithium-ion battery is removed for disposal (recycling), please pay attention to the following:

Do not use in another product.

• Do not charge the removed lithium-ion battery.

Do not throw in fire or overheat it.

• Do not puncture with a nail, give a shock, disassemble, or modify it.

• Do not bring (+) and (-) into contact with metal, etc.

• Do not carry or store it together with a necklace, hairpin, etc.

# **A WARNING**

• Do not leave it in a hot place, such as near a fire or in direct sunlight.

• Do not peel off the tube from lithium-ion battery.

- 12. Never leave a lithium-ion battery within reach of children.
- →Swallowing the liquid leakage etc. may cause injury or great bodily harm. Seek immediate medical attention if ingestion is suspected.
- 13.If the lithium-ion battery leaks, do not touch it with bare hands but take the following action:
- If the fluid gets in eye, this can cause blindness.
- →Do not rub eyes, but immediately rinse with clean water and then seek medical attention.
- If the fluid adheres to the body or clothing, this can cause skin inflammation and injury.
- →Rinse thoroughly with clean water and then seek medical attention.
- · Never put a leaking lithium-ion battery close to fire.
- →The leaking electrolyte may catch fire and cause lithium-ion battery bursting and ignition.

# A IMPORTANT SAFETY INSTRUCTIONS A CAUTION

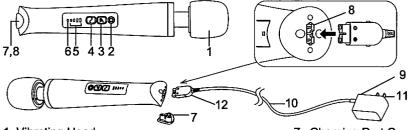
- Check the product for damage before use. Discontinue use if there is damage.
- 2. Do not use if the rubber parts such as the cover near vibrating head or the switch on the product are damaged.
- Use for no more than 20 minutes at a time. Do not massage one area for more than 3 continuous minutes. This may cause adverse results or injury. After 20 minutes, turn the product off and allow it to cool before turning it on again.
- 4. Do not use the product on your chest and or around your thyroid gland (just below the Adam's apple).
- 5. If you feel pain or experience any adverse reaction during or after use of the product, immediately stop using the product and consult a doctor. Failure to do so may result in injury.
- 6. Don't grasp the vibrating head while the product is turned ON.
- Don't use the product over swollen or inflamed areas, or skin eruptions. Don't use on an unexplained calf pain. Whenever in doubt, consult your physician.
- 8. Be sure to turn the product off after use.
- 9. Do not use if any of these conditions apply: Very tired; Under the influence of alcohol; Suffering from eczema.
- 10.Do not use for an hour before or after eating.
- 11. Never use force to bend or twist the vibrating head of the product. Pushing the harder head to your body does not produce a stronger massage and may cause damage or injury.

# A CAUTION

- 12. Never use the product together with, or at the same time as, another massager. May cause injury.
- 13.Be careful never to fall asleep with the product turned on. May cause injury.
- 14.Do not use creams, butters, oils, lotions or silicone-based lubricants on the product. May degrade the vibrating head.
- 15.It is recommended that the product be used in temperatures from 5-35°C(41-95°F). Outside of this range the product may not operate properly.
- 16.Do not use abrasive cleaners or pads on the product.
- 17.Do not use alcohol, benzene, acetone or any liquid chemical cleanser on any part of the product.
- 18.In case of a power outage, be sure to remove the power plug from the outlet.
- 19. After use, store the product in a place out of reach of children.
- 20.Do not leave the product in the bathroom or bathtub or leave it wet.
- 21.Do not leave it in a place where high temperature water comes out. such as a hot water outlet.
- 22.Do not use in bathtubs containing bath salts, hot springs, pools, etc.

# SAVE THESE INSTRUCTIONS

#### **IDENTIFYING KEY PARTS**



- 1. Vibrating Head
- Power ON/OFF Button
- 3. Vibration Intensity Selector Button4. Vibration Pattern Selector Button
- 5. Vibration Indicator Lights Vibration Intensity (Blue) / Vibration Pattern (Green)
- 6. Charging Indicator Light Charging Indicator (Red) / Low Battery Indicator (Flashing Red) / Charging Complete Indicator (Green)
- 7. Charging Port Cap
- 8. Charging Port
- 9. Charging Adapter
- 10. Cord
- 11. Power Plug
- 12. Instrument Plug

#### CHARGING THE MAGIC WAND WATERPROOF

Charge the product before first use. Use only the included charging adapter, connected to a standard 100-240V AC electrical outlet. When used for the first time or unused for a long period of time, charging indicator light may not illuminate immediately. If you continue to charge the battery, charging indicator light will illuminate and charging will begin. If not used for a long period of time, store the product with a 1-hour charge once every 6 months to prevent deterioration of the lithium-ion battery.

- Step 1. Ensure the product is turned off (the product is not vibrating, no green or blue indicator lights are illuminated). If there are any water drops on the charging port, wipe them off.
- Step 2. Remove the charging port cap, Insert the instrument plug into the charging port (See drawing below).



- Step 3. Power plug into outlet. Verify that the charging indicator lights up (Red) to indicate charging.
- Step 4. The charging indicator light will switch to green when the product is fully charged. Approximate charging time is 4 hours.
- Step 5. After charging, be sure to pull out the instrument plug from the product. Then, remove the power plug from the outlet. Attach the charging port cap to the charging port.
- The low battery indicator will flash red when the lithium-ion battery needs to be charged.

# **⚠ WARNING**

- 1. Use only the charging adapter included with the product.
- 2. The charging adapter will heat up while charging the product.
- 3. Never charge the product on a thick-piled carpet etc.
- 4. Pay attention to the charging adapter and the product while charging.
- 5. Regarding other warnings, please see WARNINGS for charging on page 5 of this instruction manual.
- 6. If there is water on the product's charging port, wipe it off before charging.
- 7. Do not shake the product to remove water droplets.

The product uses a lithium-ion battery. In order to deliver full NOTICE performance, observe the following:

1. Do not leave the product plugged in for more than 5 hours. Charge only when the remaining battery level indicator lamp flashes "RÉD". Failure to follow this advice will reduce the life of the lithium-ion battery.

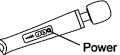
#### NOTICE

- 2.This lithium-ion battery will perform the best if charging takes place in temperatures from 10-35℃(50-95℉). If the temperature is outside the recommended temperature, the battery may not be charged sufficiently and usage times may be reduced, or the battery may not be able to be charged.
- 3.Store in a dry,cool place. Avoid storing the product in temperatures of 40°C(104°F) or above, or temperatures of 5°C (41°F) or below.
- If the product is hot, such as immediately after use, allow it to cool before charging.

#### **OPERATING THE MAGIC WAND WATERPROOF**

The product cannot be used while it is connected to the charging adapter and cord. The charging adapter only for charging the product.

Step 1. Press the Power ON/OFF button to turn the product on.



Power ON/OFF Button

Step 2. Press the vibration intensity selector button to cycle through the intensity levels. There are four intensity levels. The blue intensity indicator lights will indicate which level you are on by showing the number of bars that corresponds to each level.



Vibration Intensity Selector Button

Press the vibration intensity selector button repeatedly to cycle through intensity levels.

Intensity / Vibration LevelIndicator Lights (Blue)	
	1
	2
	3
	4

Step 3. Press the vibration pattern selector button to cycle through the four patterns. The green vibration pattern lights will show which pattern you

are using.

Vibration Pattern Selector Button

- Step 4. Gently apply vibrating head (spherical silicone portion) to desired body part for targeted relief.
- Step 5. After use, press the Power ON/OFF button to turn off the product.

#### IMPORTANT NOTE:

The product will automatically shut off after approximately 20 minutes to protect it from overheating. Allow product to cool before restarting.

#### CAUTION:

- THE PRODUCT SHOULD NOT BE USED OVER SWOLLEN OR INFLAMED AREAS OR SKIN ERUPTIONS. DO NOT USE IN UNEXPLAINED CALF PAIN. CONSULT PHYSICIAN.
- WHEN USING THE PRODUCT IN THE BATHTUB, BE CAREFUL OF HEALTH HAZARDS CAUSED BY SUDDEN CHANGES IN BLOOD PRESSURE. TAKE PRECAUTIONS SUCH AS LOWERING THE TEMPERATURE OF THE WATER, NOT BATHING FOR LONG PERIODS OF TIME, ELIMINATING TEMPERATURE DIFFERENCES IN THE SURROUNDING AREA, AND GETTING UP SLOWLY.

#### **IMPORTANT:**

Any individual who may be pregnant, has a pacemaker, suffers from diabetes, phlebitis, and/or thrombosis, is at an increased risk of developing blood clots due to recent surgery, or who has pins/screws or other medical devices in their body should consult with a physician before using the product.

#### **CARE AND CLEANING**

- Step 1. Ensure the product is turned off.(the product is not vibrating, no green or blue indicator lights are illuminated)
- Step 2. Make sure the charging adapter is unplugged from the power outlet.
- Step 3. Ensure that the instrument plug is removed from the product. Clean the vibrating head with a mild cleanser that is suitable for use on silicone items by placing the cleanser on a cloth and wiping the vibrating head along with the handle. Cleaning the product is recommended before and after each use. Do not use substances such as benzine, lacquer thinner or other volatile chemicals. Be sure to attach the charging port cap when washing the main unit. If water gets into the charging port, be sure to wipe it off.

#### STORING THE MAGIC WAND WATERPROOF

## **MARNING**

- 1. Ensure the product is turned off.
- 2. Ensure the charging adapter is unplugged from the outlet.
- 3. Ensure the instrument plug is removed from the product.
- 4. Store the product in a cool and dry place that is out of reach of children.
- Avoid leaving the product in direct sunlight and never expose to extreme heat.
- 6. Store the product in a place free from excessive humidity or dust/dirt.
- 7. If you do not use the product for a while, cover to protect from dust.
- 8. Do not drop the product and always protect from impact.
- Do not store the product in a location that will reach temperatures below 5℃(41°F).
- 10.Do not unnecessarily bend, pull, twist, bind, place a heavy object on it, pinch, or wind the cord around the charging adapter or handle of the product.

#### **SPECIFICATIONS**

Specifications are subject to change without prior notice.

Maximum operating time	20 minutes		
Power supply	Main body	Rechargeable Battery (Lithium-ion battery 7.2V Typical capacity 2420mAh)	
	Charging adapter	Input: AC100-240V 50-60Hz Output: 10V 1A	
Battery charging time	Approx. 4 hours for full charge		
Battery charge duration	Approx. 2.5 hours (At no load and ambient temperature of 25°C)		
Weight	Main body: Approx. 660g Charging adapter: Approx. 100g		
Dimension	Approx. 13.2" x 2.	Approx. 13.2" x 2.4"	
Material	Main body: ABS	olastic Head: Silicon	
Head vibration level	level1 - Approx. 2,700 vibrations per minute level2 - Approx. 4,200 vibrations per minute level3 - Approx. 6,000 vibrations per minute level4 - Approx. 7,000 vibrations per minute		
Operating temperature	Approx. 5~35°C (41~95°F)		

NOTICE Under certain circumstances, such as high altitude or low temperatures, the product may not achieve optimal performance.

#### **A** TROUBLESHOOTING

If you experience any problem with the massager, stop using it immediately and turn it off.

Consult the troubleshooting guide below. If the problem is not resolved, contact the distributor for further assistance.

# **AWARNING**

- If you believe there is a problem with the product, if it is damaged or deformed, stop using it immediately and turn it off. Contact the distributor for further assistance.
- 2. If after consulting the Trouble Shooting Guide the product still doesn't function properly, contact the distributor for further assistance.
- Do not attempt to modify or replace the rechargeable lithium-ion battery. This may cause fire or electric shock.
- Never attempt to modify the product in any way. This may result in personal injury, cause fire or electric shock.

#### **A** TROUBLESHOOTING

Issue	Possible Causes	Steps to Resolve
No movement when switched "ON". No vibration occurs when power ON/OFF button is pressed to ON position, and indicator light not illuminated.	Is the battery low and the charging light blinking?	Charge for approx. 4 hours before use.
No movement when switched "ON". No vibration occurs when power ON/OFF button is pressed to ON position, but indicator light illuminated.	Motor overheat protection may be working.	Wait until the product cools down before resuming normal use. If the problem is not corrected, the motor may be malfunctioning and should be discontinued.
The charging light does not illuminate.	Charging adapter or instrument plug may not be properly connected to outlet or product.	Insert the charging adapter into outlet correctly.     Connect the instrument plug to the product correctly.

# A TROUBLESHOOTING

Issue	Possible Causes	Steps to Resolve
Usage time seems short.	<ol> <li>The product may not have been charged fully because the charging temperature was too high or too low.</li> <li>The usage time may be shorter depending on the ambient temperature. It is approx. 2.5 hours when there is no load and the ambient temperature is 25℃.</li> </ol>	is within approx. 10-35°C (50-95°F). 2. If the usage time seems short even after the product
The product shuts off during usage.	1. The product will automatically shut off after 20 minutes to prevent overheating. 2. If the product shuts off PRIOR to 20 minutes of use.	1.Normal operation of the product. The product can be used without any problem. 2.The motor may be overcurrent or overheat protected. Do not press too hard or wait until the product cools down before resuming normal use.  3.If you suspect a problem with the massager, or if the massager is damaged or deformed, stop using it immediately and turn off the power to discontinue use.
The motor makes a sound.	If a sound is heard while the product is running, this is normal.      If a severe rattle can be heard and no vibrations felt.	It is the sound of the product working properly.     If you suspect a problem with the massager, or if the massager is damaged or deformed, stop using it immediately and turn off the power to discontinue use.
The charging indicator light blinks at startup or during operation, and operation stops.	The battery temperature may have become too high or too low,causing the unit's internal battery protection function to activate.	Use the product again at an ambient temperature of 5-35°C (41-95°F). If the product is hot during or after use, allow it to cool before using.

#### LITHIUM-ION BATTERY RECYCLING INFORMATION

The Magic Wand WATERPROOF is powered by one rechargeable lithium-ion battery, which are recyclable. If you wish to dispose of your Magic Wand, you can help preserve our environment by returning your used rechargeable battery to the collection and recycling location nearest to you. For more information, please call 1-800-822-8837, or visit www.call2recycle.org.

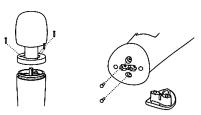
Rechargeable batteries have a certain lifespan. If the Magic Wand will no longer hold a charge, the batteries may be near the end of their useful life. If this happens, stop using the Magic Wand. Before discarding the product, please remove the batteries and recycle them, as described below.

Note: The batteries are not replaceable.

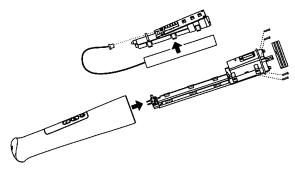
<How to remove the lithium-ion battery > (See illustration below.)

Step 1. Keep the switch "ON" until the product stops moving completely to discharge the lithium-ion battery.

Step 2. Remove the charging port cap, loosen and remove the five screws securing the product and remove the head.



Step 3. Loosen and remove the four screws that secure the case, then remove the internal components.



Step 4. Remove the connector from the board, release the battery cover tabs (6 places) and remove the lithium-ion battery.

## **⚠ WARNING**

- 2. Never modify the lithium-ion battery and / or attempt to replace it.
- →At the end of lithium-ion battery life cycle, stop using this product. Replacing the lithium-ion battery causes fire or electric shock.
- Never place the removed screws within reach of an infant.

Please note when removing the lithium-ion battery for recycling.

- 1. Never place the product within reach of children.
- →If you suspect the lithium-ion battery may have been swallowed, seek immediate medical attention.
- 2. If the lithium-ion battery leaks, do not touch it with bare hands. Instead, take the following precautions:
- →Do not allow fluid to get in the eye, this causes the blindness.
- →Do not rub eyes but immediately rinse with clean water and then seek medical attention.
- If the fluid adheres to the body or clothing, this causes skin inflammation and injury. Rinse liberally with clean water and then seek medical attention.
- →Rinse liberally with clean water and then seek medical attention.
- Never put the leaking lithium-ion battery close to fire.
- →The leaking electrolyte may catch fire and may cause the lithium-ion battery to burst or ignite.
- Please pay attention to the following causes of fire, electric shock and injury:
- · Do not throw in fire or overheat it.
- Do not puncture with a nail, expose to impact, disassemble, or modify it.
- Do not charge battery after removal.
- Do not bring(+) and(-) terminals into contact with metal, etc.
- Do not carry or store battery together with metal items such as a necklace, hairpin, etc.
- Do not leave the battery in a hot place, such as near a fire or in direct sunlight.
- · Do not peel the tube from the lithium-ion battery.

#### **ABOUT FCC RULES**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## **⚠ WARNING**

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### ISED WARNING

This device complies with Innovation, Science and Economic Development Canada licence exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) this device may not cause interference

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-003(B)/NMB-003(B)

Le present appareil est conforme aux CNR d'Innovation, Sciences et Developpement economique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisee aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-003(B)/NMB-003(B)

#### WARRANTY

The Magic Wand is backed by a one-year limited warranty. If you have questions concerning the Magic Wand, or if your massager isn't functioning properly, please visit:

https://magicwandoriginal.com/warranty

#### Do not attempt to repair the Magic Wand yourself.

#### LIMITED WARRANTY

This item is warranted to be free from defects in materials or workmanship for a period of one year from the original date of purchase under normal conditions of intended use. If the product is defective, Warrantor will, within the warranty period, replace the product. This warranty extends only to the original retail purchaser and excludes any damage to the product resulting from accident, misuse, abuse, damage caused by electrical power surge, or operation not recommended or authorized by these operating and safety instructions. This warranty is voided if the product is ever used in a commercial or business environment.

There are no warranties beyond this limited warranty. This limited warranty is your complete and exclusive remedy. Warrantor makes no other warranties, express or implied, including but not limited to any implied warranty of merchantability or of fitness for a particular purpose. Warrantor undertakes no responsibility for the quality of the product except as otherwise provided herein. Warrantor assumes no responsibility that the product will be fit for any particular purpose for which you may be buying the product. Warrantor expressly disclaims liability for any special, incidental, indirect, or consequential damages arising from the purchase or use of the product.

The amount of Warrantor's liability under this warranty is limited to the amount of the original purchase price paid for the product by the original retail purchaser. If Warrantor cannot lawfully disclaim statutory or implied warranties, then all such warranties shall be limited to the duration of this warranty and to the amount of the original purchase price paid for the product by the original retail purchaser.

This warranty gives you specific legal rights; you may also have other rights that vary by jurisdiction. This warranty is valid only within the United States of America (USA).

#### **WARRANTY CLAIM PROCEDURE**

If you believe you have a warranty issue, or if your massager isn't functioning properly, please follow these steps:

1. Visit https://magicwandoriginal.com/warranty

- Prepare to submit your claim by gathering images of your product and original proof of purchase.
- 3. Carefully follow instructions to complete the online claim form.
- 4. Following your submission, the warranty team will contact you to request additional information or provide disposition and next steps.

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